



Valley Stream UFSD Thirteen

585 N. Corona Avenue Valley Stream, New York • 11580 • (516) 568-6110
www.valleystream13.com

Constance D. Evelyn
Superintendent of Schools

Gerard Antoine
Assistant Superintendent
for Business and Human Resources

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Dear Parent/Guardian,

Valley Stream UFSD Thirteen provides an online service to enable you to pre-pay for your child's school lunch.

To access the system, please go to www.myschoolbucks.com and click "register" where you can create an account for you and your children. You will then be able to prepay for your child's lunch using your credit or debit card or an electronic bank check. Lunches for all your children can be funded in a single transaction for up to \$120 per child. There is a fee of \$1.95 per transaction.

Other features of the site include the ability to create low balance alerts, to track and review your child's purchases and to establishing automatic or recurring payments.

If you have questions about please contact Susan DiVerniero in the District Business Office at 568-6110.

Sincerely,

Gerard Antoine
Assistant Superintendent for Business
and Human Resources



PARENT FAQ's

Why are we going to mySchoolBucks?

After many parents expressed interest in a pre-payment system, we have decided to make this service available. Some options available are:

- Scheduled recurring payments*
- Automatic deposits when your child's account balance runs low*
- Extended purchase history for the past 90 days*
- Low balance email notifications*
- E-wallet to save credit card information for future use*
- Mobile-friendly website*

mySchoolBucks is a single vendor that owns and operates the entire solution.

What is the web address for mySchoolBucks?

<https://www.myschoolbucks.com>

What payment methods does mySchoolBucks accept?

With mySchoolBucks you can make a payment using your Visa, MasterCard, and Discover credit card or debit card. You may also make payment using an e-check payment directly from your bank account.

Is mySchoolBucks secure?

Yes. The mySchoolBucks website is owned and operated by Heartland Payment Systems, which is one of the largest and most trusted payment processors in the country. The system is fully compliant with all security regulations and card industry requirements. MySchoolBucks has achieved and maintains the highest security certifications in the industry, and all transactions are secured by 128-bit encryption and other security measures.